

Evaluation – What's in it for my community?

St. Albert's Story

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AND

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What's the plan?

- Share our journey
- Tips for success
- Hopefully inspire you!



Neighbourhood Development in St. Albert

Setting the Context



About St. Albert

- NW of Edmonton, Alberta
- Population of 65,590 (2016)
- 19 residential neighbourhoods
- 1 Neighbourhood Association



#7 Best City to Live in Canada
— MoneySense, 2014

#7 Healthiest Community in Canada
— Reader's Digest, 2013

#7 Place to Raise a Family
— Today's Parent, 2011



Driven by our community!

- Social Master Plan (2013)
 - 600 residents
 - 150 service providers
- 5 values emerged



Block Parties

Great Partners:

- City of St. Albert – Community Services
- Neighbourhood Watch and Citizen's Patrol
- St. Albert Community Village and Food Bank

Embraced by residents!



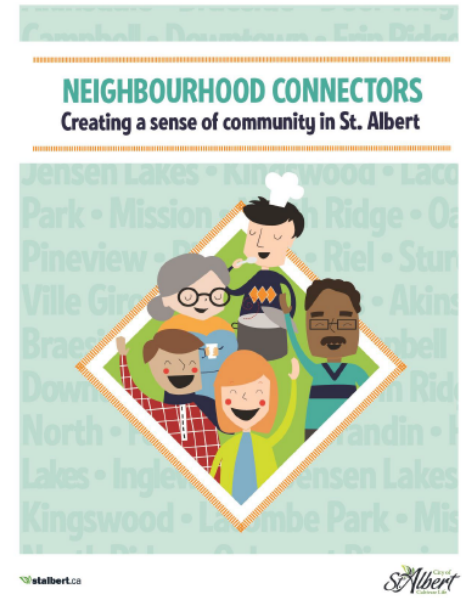
Little Free Libraries

- Private and public locations
- Embraced by residents!



Neighbourhood Connectors

- People who naturally seek and build relationships with their neighbours.
- We provide tools and network to help
- Embraced by residents!

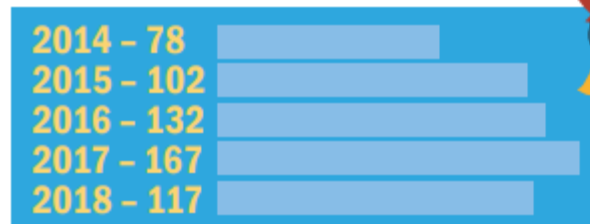


St. Albert residents are engaged!

Great strides toward building a **sense of community and connectedness** for everyone!

- 117 Block Parties
- 61 Neighbourhood Connectors
- 32 Little Free Libraries

Number of block parties over the years



Making Friends with Evaluation

Our Journey



Off the Side of the Desk

- Intuitively we know it's working
- Good intentions to evaluate
- Start asking the questions
- But...no time to analyze or learn from it



Data Galore!

- Block Party Evaluations – Since 2008!
- Questions included:
 - Process – How was the on-line registration, rec bags, pick-up and drop-off process, food, etc.
 - Outcomes – What happened as a result of the party? Did it impact your sense of community, feelings of safety, etc?

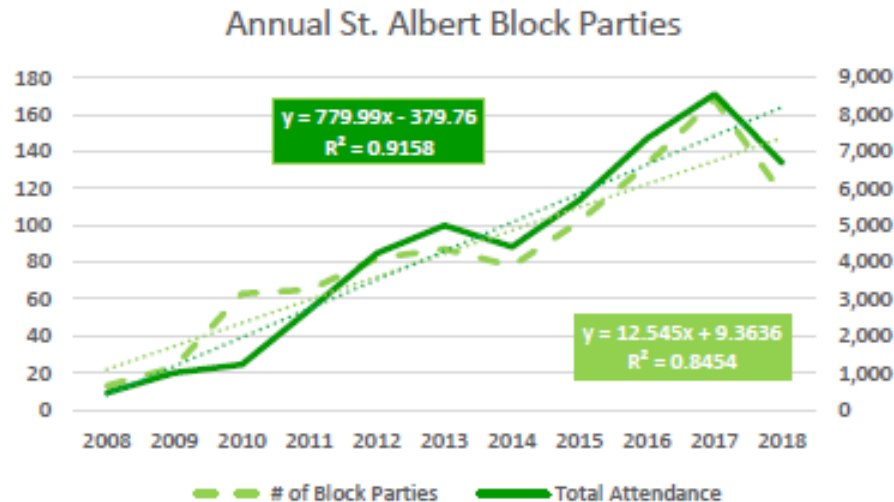
Unexpected Help

- Happy Coincidence – Stacy!
- A passion for neighbourhood development meets a passion for evaluation!?



Block Party Analysis – Take one!

- The Number Trap – can we show we're having success even if the numbers go down?
- The X Y is close to 1...huh?



What did we learn?

- We're doing something right!
- Block Parties are a valuable tool for ND
- Numbers are growing yearly
- BUT.... not the whole story

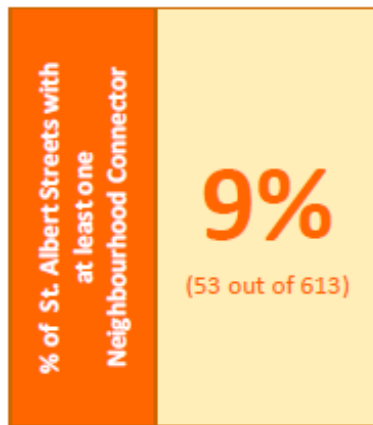
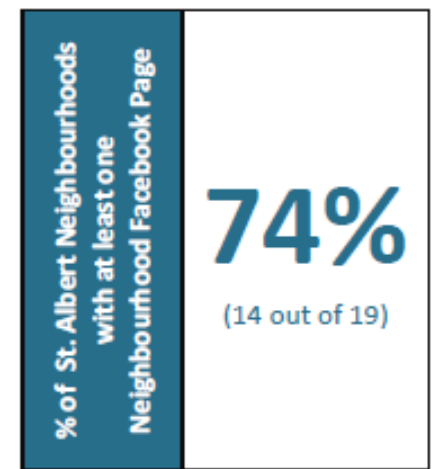
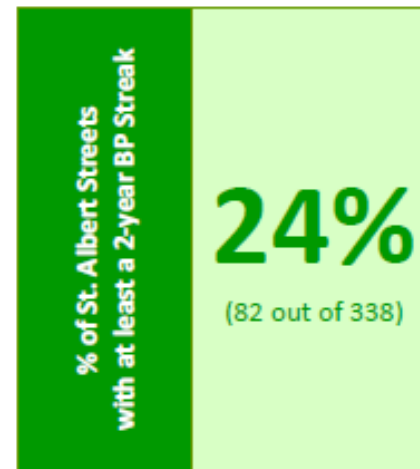
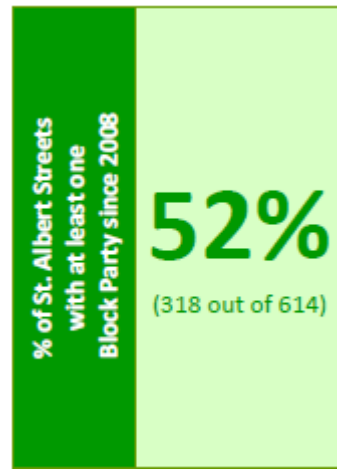
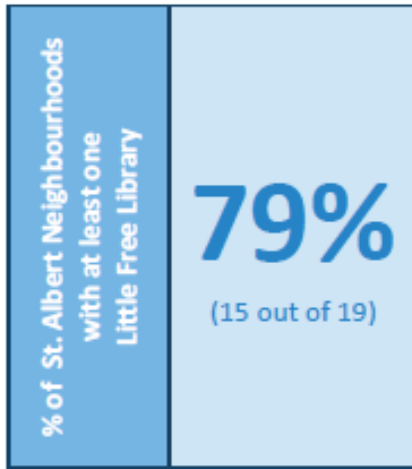


Evaluation – Take two!

- Inspired by first evaluation to do more
- Little Free Library stewards and Neighbourhood Connectors surveyed
- Stacy analyzes again!



The number story



The Big Picture emerges!

Little Free Libraries

Block Parties

Neighbourhood Connectors

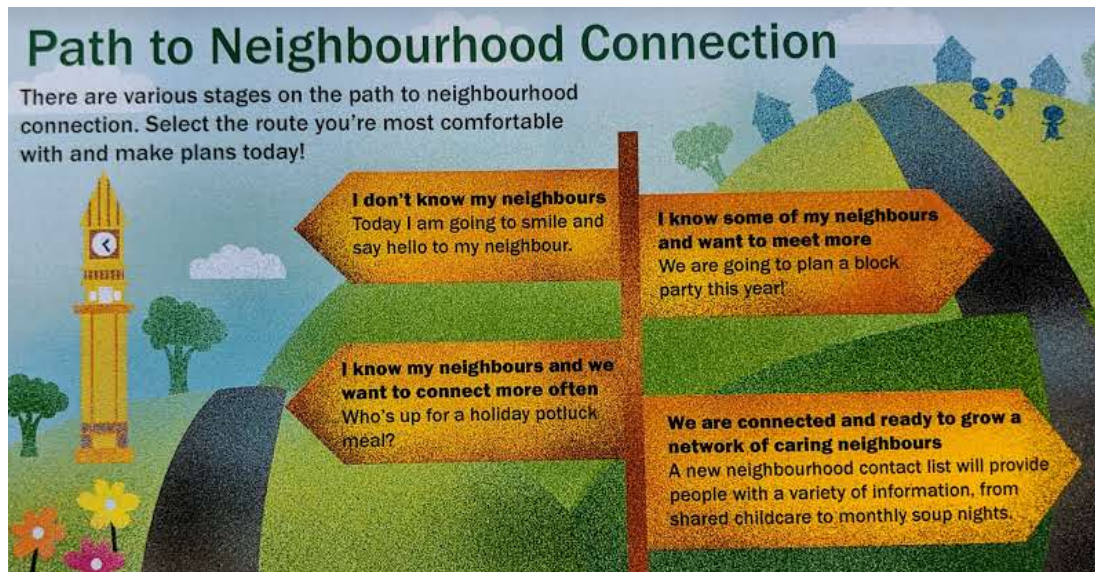
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Path to Neighbourhood Connection

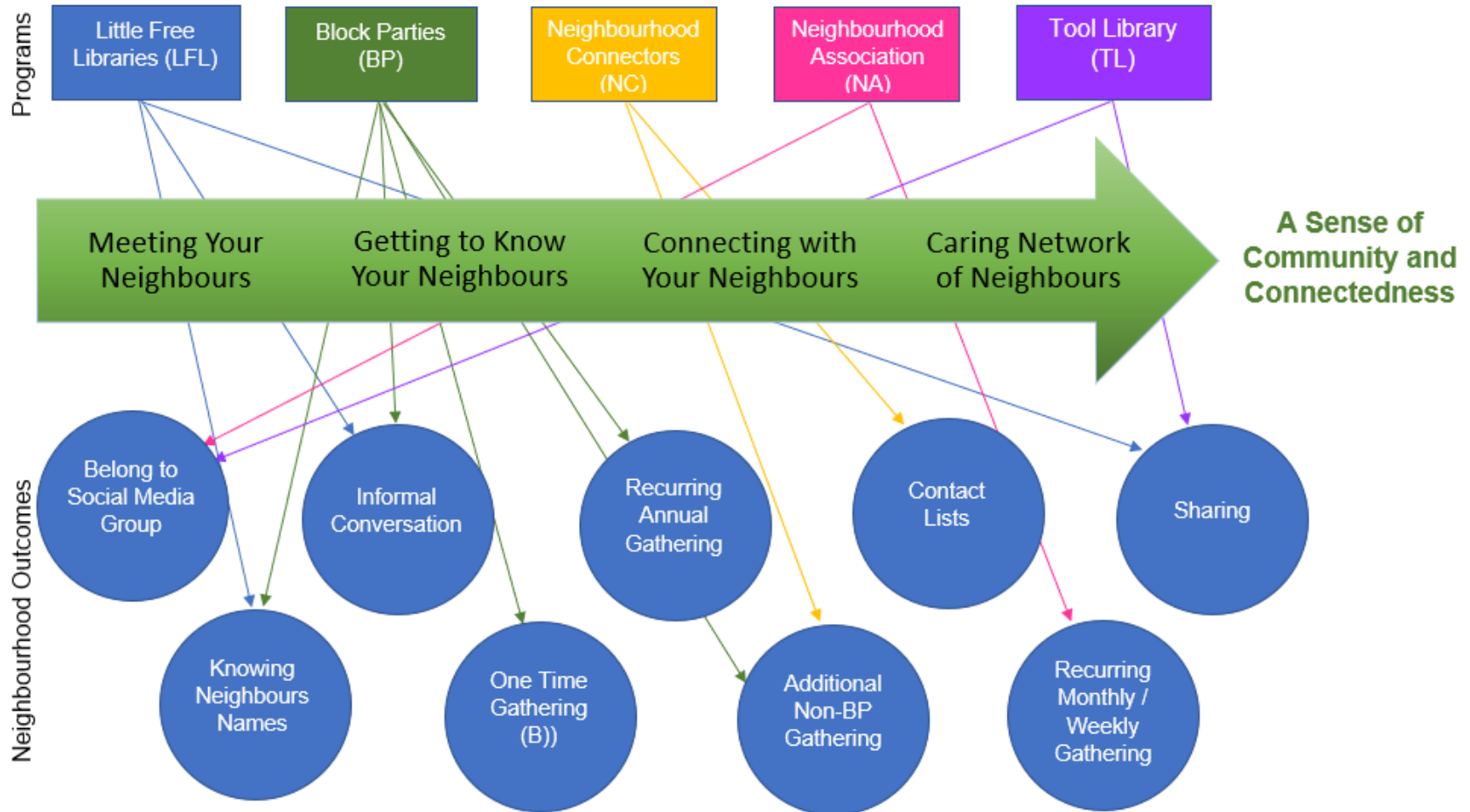


Ah-ha Moment!

- Path to Neighbourhood Connection
- Developed by Neighbourhood Network
- Felt unfinished or untethered



NEW Path to Neighbourhood Connection



A “How To” Map!

- The Path to Neighbourhood Connections is a “how-to” map for residents.
- A visual tool that shows the steps
- What else can we add?
 - Good Neighbour Project
 - Neighbourhood Crime Prevention
 - Others...
- A map for you too!

Evaluation illuminates next steps!

- Don't cap Little Free Libraries!
- Recognize the 10 year Block Party streakers
- Build the connection between Neighbourhood Connectors and Neighbourhood Associations
- Enhance evaluations to help measure outcomes – ask better questions!

What have we learned?



We can be friends with Evaluation!

- Evaluation should FEEL right
 - Start where you are
 - What are you already collecting
- Evaluation is NOT separate from the program
 - It is the muscle for the bones!
- Evaluation allows the SHIFT from anecdotal, nice to know, feel good stuff to facts, proof, and necessity.

Make friends with evaluation!

